

## Terms and Conditions for use of services

**1-** The following terms and conditions refer to the "Club", being the Juventus Football Club S.p.a. whose registered headquarters are in Turin, Corso Galileo Ferraris n. 32, tax code V.A.T. number and subscription number given by Public Office Registry is 00470470014. A "Member" means any person who has been registered through the procedures determined by our Club and who therefore receive the Services/Benefits foreseen by the two types of subscriptions which are drafted in clause 2 of this Agreement of Terms and Conditions.

**2-** The Club proposes two different types of subscription: Member and Special Member.

A Member shall be the recipient of

- a) the *welcome pack*, containing a statement, leaflet, card, signed Juventus photograph and newsletter sent to your email address
- b) A preferential choice on tickets and season passes at Turin's Olympic stadium
- c) internet access to our site ([www.juventusmember.com](http://www.juventusmember.com))
- d) personal email address ([name.surname@juventusmember.it](mailto:name.surname@juventusmember.it)).

A Special Member shall be the recipient of

- a) the *welcome pack* which contains statement, leaflet, card, signed photograph of the team (if available), a newsletter sent to your email address and lapel pin.
- b) access to prospective discounts/conventions with partners of this project
- c) A preferential choice on tickets and season passes at Turin's Olympic stadium
- d) access to prospective prize drawings and/or events organized by the Club throughout the course of the year
- e) internet access to our site ([www.juventusmember.com](http://www.juventusmember.com))
- f) personal email address ([name.surname@juventusmember.it](mailto:name.surname@juventusmember.it))
- g) prospective transfer of Member name and surname to affiliated branches of the aforementioned Team such as the Juventus Store and the Juventus Channel.

**3-** In order to register and thereby take advantage of the potential Services and/or Benefits, the Member must:

- a) Fill in the membership form located on the website [www.juventusmember.com](http://www.juventusmember.com), furnishing credit card payment of the specified sign-up fee.
- b) (For Italian resident Only) Fill in the membership form which may be located on the website [www.juventusmember.com](http://www.juventusmember.com) or on publicity inserts in publications such as newspapers and magazines; payment must be made by means of postal order, indicating the object of payment and postal payment account code, along with completed form and receipt of payment with postal address no. 1074,10125 Turin.

In order to guarantee better service and greater benefits, personal details should be current, truthful and correct. Members must update their details given at initial registration. Treatment of the aforementioned details shall be carried out in accordance with the information outline given to the Member upon undertaking the registration process.

**4-** The Member shall be provided with the Services and Benefits outlined in the second clause after payment has been verified and may only be done so as previously indicated. The Club reserves the right to deny Membership. In the event of Membership denial, the Club will give a full refund on the paid subscription fee, which will be paid in full within 30 days of the personal data application. Parties barred from attending sports events shall be deemed unsuitable, and hence rejected for subscriptions.

**5-** Subscription is valid for a period of one year upon registration whereby subscription renewal must be requested. After the expiry date, no type of service or benefit shall be further provided to the Member, with the exception of access to subscription renewal. Members shall be notified of the renewal policy by the Club.

**6-** The Member's right to access services and benefits is strictly personal and may not be given to third parties. It is prohibited by Law for the Member to make any commercial use of the services provided by the Club.

**7-** The relationship between the Club and Member is solely related to the supply of the aforementioned Services and Benefits stated in Clause 2 of this agreement and therefore any legal or economic bonds are excluded. The Club will not be held responsible for the Member's behaviour in any way.

**8-** Each Member shall receive a code name and password, whereby the Member takes full responsibility for personal actions in using the aforementioned Services and/or Benefits. The Member must communicate any unauthorized use of Member's own identification code and/or password, in addition to any violation of security to the Club via internet on [customerservice@juventusmember.it](mailto:customerservice@juventusmember.it). The Member shall always be able to modify Member's own password by following the instructions provided by the subscription system on [www.juventusmember.com](http://www.juventusmember.com).

**9-** The Member recognizes the Club as owner of all rights linked to the Services (examples of this are: know-how, source codes, software, projects, applications, trademarks, data banks and so on), in addition to any information or materials given to its Members by the Club. It is forbidden for the Member to copy, modify, sell, distribute, sublicense, transfer or create anything deriving from any right belonging to the Club to third parties. It is also forbidden to allow third parties to use the Services given to the Member, even if done so unknowingly.

**10-** The Member hereby bears full responsibility to respect all Club rights over utilization of images, texts and materials that will be available through the Services provided by the Club. The Member is therefore responsible for any violation of the rights held by third parties over images, texts and materials distributed by the Member. The Member will be obliged to bear full responsibility and therefore defend the Club from any claims made by third parties.

**11-** The Member agrees to use the Services at the Member's own risk. The services are given "as is" and "as made available". The Club does not guarantee that the Services rendered will correspond to the Member's requests.

**12-** The Club shall not be held responsible for non compliance of its duties, nor responsible for any damage incurred by the absence of the entire or partial services due to communication system errors or malfunctions which are beyond foreseeable control. Examples of the aforementioned are: fire, natural disasters, blackouts, lack of telephone connection or net provider, malfunctioning of computers or other electronic devices (even if they are not linked to the Internet), malfunctions in software installed by the Member, or actions of other users who have Internet access.

**13-** The Member vows to heed legal use of the services rendered without abusing others' rights, whether the party be a user or not, and the Member must strictly adhere to the compliance of the application of laws concerning the protection of personal information, trademarks and industrial protection along with compliance with telecommunications laws. The Member takes full responsibility for the content of messages, images and texts which are sent by the Member or other people using his/her account. The Member is solely and fully responsible and therefore assumes full responsibility to *protect* the Club and whoever is associated or controlled by the Club itself; including its legal representatives, employees or any other Club partner, also in the event of request of refund.

The Member vows to make use of the Services/Benefits exclusively for purposes permitted by law, and in all cases is not to harm third parties, or commit violations of the application of laws concerning the protection of personal information, laws related to protecting intellectual and

industrial property and all laws related to telecommunications materials. The Member accepts full responsibility for all contents of messages, images and texts sent on their own behalf or by a third party using means of Services/Benefits, accepting sole responsibility and therefore making the utmost effort to respect the Club's non liability, including all parties related to the Club, its legal representatives, employees and all other partners of the Club. All the aforementioned are exempt from refund requests. The Member shall therefore refund the Club on all expenses incurred by third party legal action or claims due to damage caused by the member or third parties using the Services/Benefits given to the Member even without the Member's knowledge.

14- Regarding the Club Community which is to be created on the site [www.juventusmember.com](http://www.juventusmember.com), through implementation of newsgroups, news flashes, personal columns, blogs, etc., the Club will act as a supplier of virtual space, whereby some of the Services/Benefits are included in the two packs offered. The Club does not monitor or control content contained in messages sent by Members on the website [www.juventusmember.com](http://www.juventusmember.com) or any other site related to the Club. The Club thereby declines any responsibility. If [www.juventusmember.com](http://www.juventusmember.com) happens to provide an Administrator, responsibilities will be solely limited to a control check of the messages sent by the Member on the [www.juventusmember.com](http://www.juventusmember.com) site; Administrator will not take any preventive measures, nor will the Administrator or Club be held responsible for the content of any messages coming from its Members.

By using some of the aforementioned Services/Benefits, Members must respect "etiquette" rules such as:

- use of Services/Benefits on [www.juventusmember.com](http://www.juventusmember.com) respecting the law and using words and expressions suitable to the rules of civil coexistence;
- no use of Services/Benefits on [www.juventusmember.com](http://www.juventusmember.com) for advertising or commercial purposes;
- no use of Services/Benefits on [www.juventusmember.com](http://www.juventusmember.com) to threaten or harass other Members nor is obscene material or any other kind of material to be sent that could be defamatory or harmful to others' reputations, or any action which is against the law and public decency or which could in any way harm or offend any other Member or third party;
- Any material or information protected by industrial trademark is not to be sent through Services/Benefits activated on [www.juventusmember.com](http://www.juventusmember.com) without authorization of the owner;
- Private information or information that could harm privacy rights is not to be sent through Services/Benefits activated on [www.juventusmember.com](http://www.juventusmember.com);
- Member must respect and follow themes concerning the site [www.juventusmember.com](http://www.juventusmember.com), and refrain from sending inappropriate material;

Violation of the aforementioned etiquette rules may be reported to the Club by any of the Members. The Club is authorized to eliminate the reported material and to take measures defined in Article 15, unless otherwise stated by Law.

**15-** Apart from all cases foreseen by Law, the Club always reserves the right to suspend or interrupt completely or partially the Services/Benefits in the following cases:

- a) when the Member does not give updated, complete and truthful personal information;
- b) when the Member uses the Services/Benefits for illegal purposes or in an illegal way which may harass, be of racist nature, slanderous or defamatory, damaging of privacy rights, abusive, threatening, vulgar, obscene or which could in any way be deemed improper or which may infringe on property, intellectual or industrial rights of third parties, not respecting rights which may cause harm to minors (Pedophilia Violation Act);
- c) when the Member uses the Services/Benefits for transmission or exchange of viruses, chain letters or mass distribution of undesired e-mails;
- d) when the Member, on the basis of unbiased elements, is found responsible for participation in violent activities owing to sport events or during sport events.
- e) when the Member violates what has been stipulated in Clauses 6,8,9,13.

**16-** With his/her enrolment, a Member consents to the publication of photos representing him/her, of photos taken by JUVENTUS FC S.p.A. during sport events and/or others events and that the images sent by a Member to JUVENTUS FC S.p.A. can be used by JUVENTUS FC S.p.A. as follows:

For advertising/promotions, and in particular that JUVENTUS FC S.p.A. can use the images in JUVENTUS FC S.p.A. promotional campaigns via displaying and distributing such photos on the [www.juventusmember.com](http://www.juventusmember.com) website and/or [www.juventus.com](http://www.juventus.com);

Through other JUVENTUS FC S.p.a. communication channels such as: Hurrah Juventus and Match Program as well as other channels possibly developed in the near future.

If a Member does not consent to this use, along with his/her material, he/she must send a written communication to the Juventus Clients Service ([www.juventusmember.com](http://www.juventusmember.com) ✉) to: [customerservice@juventusmember.com](mailto:customerservice@juventusmember.com), as listed on the site) stating his dissent to display his image/s on the [www.juventusmember.com](http://www.juventusmember.com) for the aims as above.

If the member's statement of dissent is missing, the Club will implicitly consider it as a consent for such uses.

17- The Club will be able to nullify or modify the Service in part or entirely at any given moment upon 30 days notice. The aforementioned notice shall be confirmed on the official site [www.juventus.com](http://www.juventus.com)

18- The Member does not bear the right to withdraw from the contract of provision of Services/Benefits, which are foreseen by Art. 64 of Consumer Code, as the service is one of supplier to consumer operating in consumer's free time as stated in Article 55, Paragraph 1b of the same code.

19- Italian law applies to the relationship between the Club and Member under the aforementioned terms and conditions.